

COVID-19 Resources for the Pennsylvania Propane Industry

Governor Tom Wolf has issued [‘Stay-at-Home’ Orders](#) to **Allegheny, Bucks, Chester, Delaware, Erie, Monroe, Montgomery, and Philadelphia** counties, as the state seeks relief to save lives and stop the spread of COVID-19. This order takes effect at 8:00 PM on Monday, March 23, 2020, and will continue until April 6, 2020. [All schools statewide](#) will also remain closed through at least April 6, 2020.

[Click Here for Stay-at-Home Order Guidance](#)

Please be advised, the Pennsylvania Propane Industry IS a Life-Sustaining Business and is NOT included in the Order.

This means Pennsylvania retail propane operations and operations of those in the propane supply chain that make it possible for the propane industry to provide its services REMAIN ESSENTIAL to the state of Pennsylvania. Likewise, this means PAPGA members should continue to provide its services to those that rely on propane for their homes and businesses.

PAPGA recommends the following precautions:

1. To maintain social distancing, practicing the highest standards of hygiene, and frequently wash hands and surfaces at your workplaces.
2. Make adjustments to limit contact with customers during home deliveries and at retail operations.
3. Restrict | Close public access, utilizing a drop box for onsite payments to limit customer interaction.
4. Encourage employees who are sick to remain at home.
5. Above all, be smart with how you conduct yourselves, your employees and your operations during this crisis.

[Click HERE for the most up-to-date information](#) on COVID-19 in Pennsylvania.

Earlier Information

Over the past week, most of us have received a number of questions and concerns about what COVID-19 means for the propane industry. The National Propane Gas Association (NPGA) has made available, for industry use, several COVID-19 response and guidance documents.

Templates:

[COVID-19 Company Prevention Memo](#)

[COVID-19 Workplace Employee Exposure](#) Notice

Guidance Documents:

[COVID-19 Marketer’s Employee|Employer FAQ](#)

[COVID-19 Summary of Marketer Common Practices](#)

[Protecting Workers During a Pandemic – OSHA](#) Factsheet

To access the documents, see attached or you may log in at <https://www.npga.org/membership/my-npga/>, look for “COVID-19 Documents” under “Benefits and Services.” Check back frequently, as NPGA will update information as necessary.

This is definitely a time where the rule is, “There’s no question that’s a bad question.” If you have questions, let me know. Nothing is too small or strange, as this assists NPGA with updating the frequently asked questions and have constructive conversations with State and Federal regulatory officials as the situation evolves. To expedite answers on regulatory issues, please email Sarah Reboli, NPGA Deputy Counsel of Regulatory Affairs, at sreboli@npga.org.

Thank you for all you have done to remain safe and provide service to your customers during these challenging times. Please let me know what I can do to help you in your efforts.

Shelby L. Bell, Executive Director

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[Pennsylvania Propane Gas Association](#)