



## **Pennsylvania Propane Gas Association**

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# Press Release

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## PAPGA Announces New Online Consumer Education Tools

Harrisburg, PA – The Pennsylvania Propane Gas Association today announced that a suite of 16 electronic consumer safety modules are now operational.

Pennsylvania families and businesses may access these features by logging on to [www.papropane.com](http://www.papropane.com). The information is available in English and Spanish. Each module requires less than 10 minutes to complete.

“We are constantly striving to provide the highest level of industry training to our technicians that enhance customer service,” said Jeffrey Shaffer, President of PAPGA. “These modules are fun for families and really help people understand how to use propane for their home or business.”

The safety modules feature attractive animation, mouse-over activated graphics, photos and descriptive narrative. There are 16 features in all, covering safety techniques for homes, businesses and outdoor living in all four seasons.

At the conclusion of each feature, there is a short quiz to help consumers gauge how much they have learned. There are also multiple links to other relevant information from propane industry websites.

The Pennsylvania Propane Gas Association is a member-focused trade association providing services that communicate, educate and promote the propane industry in Pennsylvania. The association was formed in 1947 to offer opportunities to learn through training and networking with peers, and to aid with legislative issues that contribute to operating a safe and successful industry. For more information, log on to [www.papropane.com](http://www.papropane.com)

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